



CK Connect 2020



CAREGIVER TIP #118

"Be patient with them. Don't try to correct them. Let them live in whatever moment they are in... and join them there."

- Martha B.

a Place for Mom

Comfort Keepers®

a *sodexo* brand



Meet Kylie Nadolny

Hello Ladies! I just wanted to take a quick moment to introduce myself to all of you. My name is Kylie

Nadolny and I am your new Human Resource point of contact. A little bit about me; I went to college for nursing, I have two children who are my absolute world, I'm a huge Pittsburgh Pirates fan and I have a puppy that I am totally obsessed with! If you ever need anything at all please feel free to reach out to me or stop in. My door is always open! As some of you know, I am the neediest person in the office. I am always needing STUFF- Current drivers licenses, Vehicle Insurance and Registration Cards, Child Abuse Clearances, PPD shots/read, CPR, TRAINING. If you happen to have an expired document all you need to do is take a picture and text it to me at 717-331-1677. Check your training site to see if you have training that needs completed. I am working hard on getting a resolution from Relias in regards to the training that is not currently working. Please download the Relias Mobile app on your phone or tablet if using one of these devices, this will hopefully help fix some of the issues. When completed let me know. Each and every one of our caregivers are a blessing and I am thankful for you all. Thank you so much for ALL you do to make your clients happy, safe and healthier. Tough times never last but tough people do!!

CK Star Award



DIANE WILLIAMS

Diane joined our team 3 years ago. She has proved to be nothing short of a team player! Diane always goes above and beyond for her clients, no matter if it is someone she cares for daily or if it is the first shift with a client. As like most of you, Diane doesn't always have perfect days. But never does she allow it to reflect in her work. Diane has had many compliments called in, as well as some complaints. She learned very early that you can't always please everyone. At the end of the day, she is always willing to change something if need be or put a smile on her face and get through the moment. Even with being the primary caretaker for her own mother, Diane still maintains a great attendance record. Diane does an amazing job at representing Comfort Keepers & is the true definition of Caregiving.



Kelly Leatherman

Gettysburg
3 Years

There is a survey on the company portal.
Please log on and complete by 3/20.
Please contact Kylie if you
have an questions.

facebook

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<https://www.facebook.com/comfortkeepersfayetteville>

Scheduling with Stephanie



Big shout out to the ladies on our Team that continue to go above and beyond for their clients! I have received more compliments in the last 2 months than what I have in long time. The key to our business is to keep our clients in their homes and to make their daily lives easier. With that being said I need to address cutting hours. We are cutting to many hours due to last minute caregiver call off's and not completing the allotted amount of time scheduled. As an office we have to maintain a specific amount of hours to operate. We are VERY close to being UNDER that minimal number. You need to stay busy in the home for the entire scheduled shift. If you have questions about this please contact the office. Our call offs were extremely high in Feb. Lets see if we can do better with call offs in March. **HOLIDAY REMINDER:** Easter is just around the corner. If there is any time you need off during the holiday it **MUST** be requested ASAP. **NO TIME OFF WILL BE APPROVED FOR THE HOLIDAY WEEK IF REQUESTED LESS THEN 20 DAYS FROM THE REQUESTED DATE!** Keep up the good work Ladies!

REMINDER: ALL AFTER HOUR CALL NEED TO BE MADE TO THE ONCALL PHONE 717-860-8119.

WATCH FOR SUE, SHE WILL BE OUT AND ABOUT DOING MONTHLY SPOT CHECKS

3 Basic Rules of Caregiving

1. Trust your gut instincts
2. Make time for yourself
3. *Never* keep the Fixodent and Preparation H on the same shelf.

ektercareissues.blogspot.com

**Reminders:
EASTER HOLIDAY IS COMING.
ALL TIME OFF REQUEST NEED TO BE IN NO LATER
THEN MARCH 23rd**

HELLO FROM TERRY!



I can't believe it's the 2nd week in March... Look out we could still have a "weather" day!

A lot is being discussed with the Coronavirus. We need to be proactive but NOT panicky. Yes, it has hit a nursing home out west in Washington State & it seems to hit the older folks worse than younger people. Before the virus hit the news, I looking into getting face mask to discover that not only were products were almost sold out, but the ones that were available were cost prohibitive for non-medical personnel. If you have concerns wear a bandana or something over your mouth and nose if you do not have a disposable mask if you feel a cough or cold coming. Always wear gloves when doing any type of PC, Laundry or food prep. I feel that the panic about the virus is somewhat worse then the virus itself, especially economically. I would like to host a Dementia training class for anyone who would like to sharpen their skills or discuss behavior. Kylie will post possible dates in the upcoming month. We will also be doing a Spring Round Table at the office which will include pizza. Please watch your schedules for these meeting times. We have redecorated parts of our office with inspirational wall décor. If you have inspiring ideas, stories or quotes we would like to hear from you. We are starting a story board in front of Stephanie's office and need ideas and photos to share. We will also be announcing the Comfort Keeper of the Month. Keep a look out on our Facebook page for this months winner. If any of our clients would like to have a photo with you please take photo and bring it to share on our board. We encourage all of you to stop in the office to keep our relationship with you up to date. Everything is coming up roses in our CK world because of all of you.....
THANKS ALWAYS, Terry

March Birthdays

Screaming Happy Birthday to These Ladies!

Hope your day is as awesome as you are!

Irma Dile (Cburg) 3/3

Angela Schilb (Wboro) 3/8

Emma Jean Whitehead (Cburg) 3/19



**Comfort
Keepers.**

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THE HARDER
YOU WORK,
THE LUCKIER
YOU GET.



Good Luck